



**UNITED
SENIOR SERVICES**
Active Involved Independent

Annual Report 2015

ANNUAL MEETING AGENDA

- ⇒ *Welcome*
- ⇒ *Approval of Minutes*
- ⇒ *Treasurer's Report*
- ⇒ *Nominations Report*
- ⇒ *State of the Agency*
- ⇒ *125 Project*

BOARD OF DIRECTORS

Hugh Barnett
Darryl Bauer, VP
Brad Boyer
George Degenhart
Donald Flowers
Wendy Ford
Vicky Forrest
Darrell Kitchen, President
Hattie Millender
Charlie Morris
Dan O'Keefe
Scott Powell
Sheila Rice
Larry Todd
Arlin Par Tolliver
Mike Trempe, Treasurer
Marj Travis, Secretary

Dear Members and Friends,

Just one short year ago I reported that the United Senior Services Board of Directors had purchased property for a larger downtown senior center to support a growing Clark County population of older adults. This year I am happy to report that construction is well underway at 125 West Main Street.

Last year our Board President, Darrell Kitchen, shared these comments at our ground breaking. They are still relevant today. Mr. Kitchen said:

"... Looking back, growth and change is nothing new for (United Senior Services). Although we feel the significance of this move it probably felt no different to the members of our senior community years ago when we made our move from Burnett Road to the Shawnee Hotel, and then years later from the Shawnee to our current facility on S. Fountain. We have always been an organization bracing for something better in our service to seniors, not always easy, but it has been the right thing to do.

... The 125 West Main project is not a "casual expansion" but has been informed by numerous studies, strategic plans, surveys, architectural assessments, meetings with community leaders, but also many important conversations with our current and rising seniors. We hope to include what we have heard are your priorities in making this a very special place... Our goal is to be a first class enterprise, the best resource in the State of Ohio in extending services to a growing senior population. Please remember this is "just" a building. As nice as it will be, it is the senior community with our dedicated staff that brings life, purpose and meaning to the important work that we do."

United Senior Services remains dedicated to helping older adults in Clark County live the best life possible with dependable, high quality programs and services. 125 West Main will offer us the ability to do so better, with increased space for members and staff, expanded programming, improved security, integrated technology, and room for future growth.

We are planning our ribbon cutting ceremony and grand opening celebration on September 1, 2016. Please plan to join us for this event and watch your newsletter for many more as we celebrate together our growth and our new beginning.

Maurice Jagers



UNITED SENIOR SERVICES STAFF

Nancy Allen	Julie Hablitzel	Eric McKean	Barbara Short
Pat Arnett	Karen Hadsall	Penny McKean	Charles Sibole
Jennifer Artis	Marie Harber	Mike McNutt	Thelma Sigmon
Donnette Ballard	Douglas Harris	Barbara Meyerhoffer	Amos Sims
John Benysek	Susan Hawkins	Dian Montgomery	Arnold Sims
Delores Berry	Claudia Hilliard	Kathy Montgomery	Barry Sinks
Patricia Bowen	Donna Hinkle	Charlotte Moss	Jane Skogstrom
Al Bowers	Peggy Holbrook	Ken Murphy	Betty Smith
Pat Brown	Diane Howard	Ronel Muskeyvalley	Joan Snarr
Jackie Brown	Treva Howell	Brenda Neff	Monica Spencer
Bruce Carter	Carole Huff	Jerry Newell	Oscar Staten
Clelia Carty	Sue Huff	Brenda Owens	Teresa Stetler-Clear
Carleen Castleberry	Carl Hutchins	Donna Parks	Shari Stevens
Sandra Castleberry	Pete Jackson	John Paulsen	Bonita Stevens
Wade Castleberry	Abby Johnson	Carole Pierce	Les Stewart
Stephanie Clark	Connie Joy	Robert Pipkins	Janet Strome
Percy Davis	Dinah Kadel	Chasity Plott	Larry Strome
Mitchell DeVore	Lavaya Kettlehake	Jeanie Pollock	Patty Summers
Ken Diehl	Norma Knowlton	Geraldine Quick	Sharon Torres
Myra Dillion	John Lautzenheiser	Dale Rapp	Denise Turner
Maureen Fagans	Bonita Lawson	Sherry Reed	Marvin Underwood
Richard Finchum	Sandi Littler	Robert Robinson	Kalpana Vishnupad MD
Harold Fletcher	Sally Malone	April Rossman	Joyce Ware
Laura Fulton	John Marburger	Holly Rossman	Bill Whaley
Eric Glasser	Rita Marshall	Kim Sanders	Tracy Wickham
Gordon Graves	Lisa McDonough	Linda Scutt	Linda Williamson

SPECIAL THANKS Our success is a reflection of, and dependent on our staff and many, many partnerships in our community, including the Area Agency on Aging PSA 2, the Mental Health and Recovery Board of Clark County, Mental Health Services, the National Service Corporation RSVP, the Springfield Foundation, the City of Springfield, Clark County Job and Family Services, the United Way of Clark County, local senior providers, our members, and the voters of Clark County. Thank you!

2015 INCOME AND EXPENSES

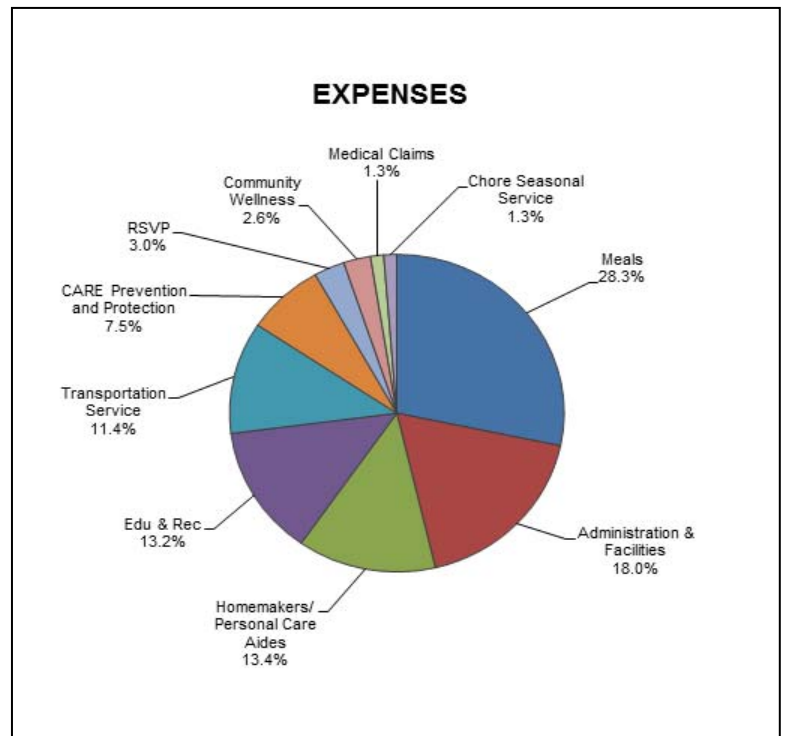
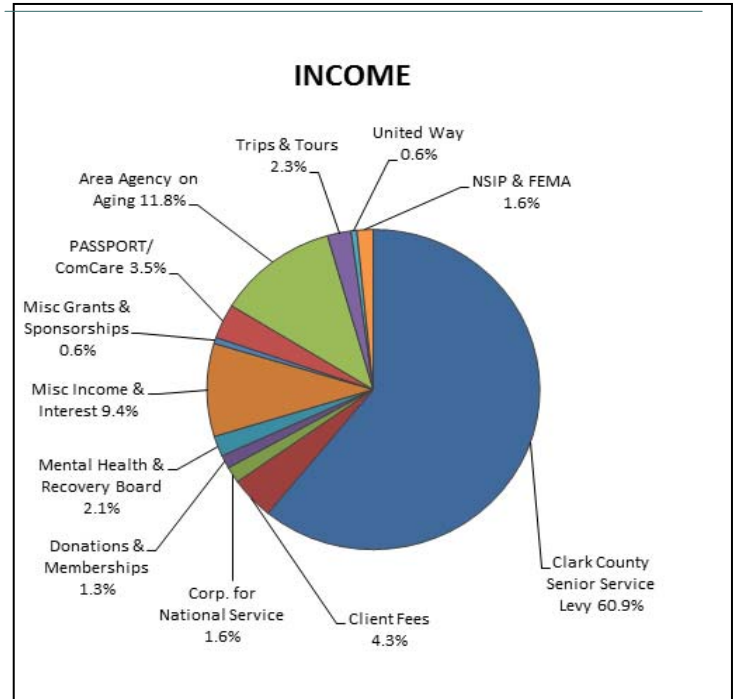
Our *Vision*

Older adults in Clark County can enjoy vibrant, healthy, independent lives.

Our *Mission* is to enhance the lives of Clark County older adults by offering quality services that promote being active, staying involved and independent living.



United Senior Services has been preparing for a growing Clark County senior population for many years. In addition to satellite locations around the county and a new, larger facility in downtown Springfield opening in 2016, our agency has taken a crucial step to sustaining our long term financial health with a new focus on development and fundraising. Meet Stephanie Clark, Director of Development, to learn about making a financial gift to USS.



2015 SERVICES & PROGRAMS

Serving You at these Locations

Downtown Springfield

Pitzer Center
101 South Fountain Avenue
Springfield, OH 45502
937.323.4948
and

C.A.R.E. Annex
50 W. High Street
937.324.9000

Northside Villa Satellite

1350 Vester Avenue
937.399.3411

New Carlisle Satellites

199 Sunrise Terrace
937.845.2080
and
1416 Lake Avenue
937.845.2080

South Charleston Satellite

101 E. Columbus Road
937.462.7188

Enon Satellite

7571 Spfld-Dayton Road
937.863.0043

Benefits Assistance		HMMR Assistance	10
Total Counseling Hours	782		\$ 11,583
Total Clients Served	782		
Medical Claim Clients	182	Homemaker Visits	
		Homemaker Clients Served	312
Blood Pressures at USS	915	Personal Care Visits	
BP/BS in Senior Towers	1,079	Personal Care Clients Served	79
CAREing Services assessments		Senior Meals-Home Delivered	
APS Block Grant Clients Served	32	Subsidized Meals	81,147
		Subsidized Clients	558
Billpayer Clients	15	SN Initial Assessments	207
VGP Clients	24	SN Reassessments	185
VGP Volunteers	21	MOW Fee Based Meals	12,245
			149
Caregiver Visits		MOW Fee Based Clients	
Caregiver Clients Served	72	Senior Meals-Dining Room	
		Subsidized Meals	25,816
Community Outreach		Subsidized Clients	367
Health Screenings	1,168	Nutrition Education	136
Direct Service Clients	182	Day Trips Taken	17
Group Participants	850	Day Trip Clients Served	715
		New Trip Clients	85
CARE		Total Tours	10
Prevention Home Visits	858	Total Travel Days	54
Prevention Home Clients Served		Total Clients Served	546
Prevention Phone Calls	358	New Tour Clients	77
Prevention Phone Clients Served		Medicare Open Enrollment	
Prevention Outings		Appt/Clients - Julie	318
Prevention Outings Clients Served	193	Appt/Clients - Dianne	282
		Appt/Clients - Cathy	182
CHORE Clients	187	RSVP Volunteer Hours	50,220
CHORE Units	1,674	RSVP Volunteers	390
		RSVP Locations	41
Emergency Assistance	108	USS Volunteers	119
	\$ 12,190	USS Volunteer Hours	8,312
Emergency Outreach Visits/Clients	113	Transportation Trips	22,392
HEAP	215		5

USS Dining Rooms

United Senior Services
101 S. Fountain Ave, Springfield

Tubman Towers
17 W. Johnson Ave, Springfield

Charleston Court
1350 Vester Ave, Springfield

Hugh Taylor Apartments
1707 E. High St, Springfield

Charleston Court
101 E. Columbus Ave, S. Charleston

North Hill Towers
337 Chestnut Ave, Springfield

Lake Ave Community
1218 N. Lake Ave, New Carlisle

